



Community article for sharing

Communities are welcome to share the article below in newsletters, websites or community bulletins.

March 10 marks one year since the first Claims Period opened for the [First Nations Child and Family Services and Jordan's Principle Settlement](#).

Over the past year, thousands of people across the country have taken steps toward submitting their Claims.

More than 136,000 Claims have been submitted, and more than \$654 million has been paid in compensation to eligible Claimants.

Behind every Claim is a person, a family and a story.

In a new video marking the milestone, Claims Helpers reflect on the first year of supporting Claimants.

[Watch the video](#) | www.FNChildClaims.ca/one-year-walking-alongside-claimants

"This moment was more than just about forms and deadlines. It was about support, care and walking alongside our people." - Amanda, Co-Lead, Claimant Services Program

Claims Helpers are available to support Claimants throughout the process. They can answer questions, explain the Claims Process and help people complete their Claims.

Support is available in First Nations communities as well as in urban and remote areas, and can be provided in person (where available), by phone or by video call.

Claimants do not have to share their personal stories when submitting a Claim, and support from Claims Helpers is available at no cost.

If you would like help with your Claim:

📞 Call the Administrator at 1-833-852-0755 (toll free) between 8 a.m. and 8 p.m. ET Monday to Friday (excluding statutory holidays). Choose your language and press 2 to speak with a Claims Helper.

www.FNChildClaims.ca